

EXHIBIT D

Serial No.: 09/819,446 Filed: 3/28/01
Patent No.: _____ Issued: _____
Applicant: Kappel et al.
Title: CUSTOMER CARE AND BILLING SYSTEM

Docket No.: 051207-1070 C/M Date: 11-26-01
EM No.: _____ Due Date: 11/28/01



PATENT AND TRADEMARK OFFICE
STAMP HEREON ACKNOWLEDGES
RECEIPT OF THE BELOW
IDENTIFIED PAPERS:

USPTO STAMP

Cert. of Mailing: ☒ Regular US Mail
☐ Express Mail
Fees ☒ \$ 1,050.00
Pymt ☒ Check
Form ☐ Dep. Acct.
☐ Credit Card Paym't Form

☒ Fee Transmittal Page

☒ Missing Parts Response
☐ Verified Small Entity Statement(s)
☒ Declaration & Power of Attorney
☐ Preliminary Amendment
☐ Information Disclosure Statement
☐ Form 1449
☐ Cited Prior Art References (____)
☐ Assignment/Assign't Cover Sheet
☐ Status Inquiry (in duplicate)
☐ Amendment Transmittal Page
☐ Amendment
☐ Non-Final ☐ Final
☐ After Notice of Allowance
☒ Petition for Extension of Time
to: 11/28/01
☐ Petition to Make Special

☐ Issue Fee Trx. ☐ In Duplicate
☐ _____ Sheets of Drawings
☐ Formal ☐ Informal
☐ Letter/Trx. To Draftsman
☐ Prior to NOA ☐ W/I NOA
☐ After NOA
☐ Maintenance Fee Transmittal
☐ 3.5 ☐ 7.5 ☐ 11.5
☐ in duplicate
☐ Terminal Disclaimer
☐ Notice of Appeal
☐ Appeal Brief
☐ Request for Refund
☐ Request for Correction F/R
☐ Notice of Continuation Applic.
☐ Request for Cert. Of Correct.
☐ Certificate of Correction x 2

☒ Other: Copy of Notice to File Missing Parts

Person Mailing: ETS

Responsible Atty: SAH/RES

THOMAS, KAYDEN, HORSTEMEYER & RISLEY, L.L.P.

20251



| DATE | DESCRIPTION | INVOICE # | AMOUNT | DEDUCTION | NET AMOUNT |
|----------|--|-----------|---------|-----------|------------|
| 11/26/01 | Commissioner of Patents & Trademarks Missing Parts & EOT 3 Months/51207.1070 | 112607 | 1050.00 | | 1050.00 |

| | | | | | | | |
|------------------------|-------------------------|-----------------|---------|------|------|------|---------|
| CHECK DATE 11/26/01 | CONTROL NUMBER 20251 | TOTALS ► Gross: | 1050.00 | Ded: | 0.00 | Net: | 1050.00 |
|------------------------|-------------------------|-----------------|---------|------|------|------|---------|

20251

WACHOVIA BANK, N.A.
ATLANTA, GA 30339
64-1610

THOMAS, KAYDEN, HORSTEMEYER & RISLEY, L.L.P.

100 GALLERIA PARKWAY, N.W., SUITE 1750
ATLANTA, GA 30339-5948
PH. 770-933-9500

DATE
11/26/01

CHECK
AMOUNT
**\$1,050.00

*** ONE THOUSAND FIFTY & 00/100 DOLLARS

PAY

TO THE
ORDER
OF:

Commissioner of Patents & Trademarks

VOID AFTER 60 DAYS

12 886 086

110000202511101061000010101

Security Features included. Details on back.